

**SOUTHWESTERN ILLINOIS LAW ENFORCEMENT COMMISSION**  
**Mobile Team ASSIST #14**

2300 West Main Street, Suite D-100  
[www.silec.org](http://www.silec.org)

Belleville, Illinois. 62226  
E-mail: [office@silec.org](mailto:office@silec.org)

**618/277-1550**  
Fax: 618/277-1553

**MANDATES:** This course is pending ILETSB approval.

**P R E S E N T S**

***8 HOUR***  
***CIT CONCEPTS FOR***  
***911 DISPATCH***  
***PERSONNEL***

**Monday, June 15, 2026 – 8 AM/5 PM**

SILEC Training Room- DC006  
2300 West Main St., Belleville, IL. 62226

**WHO:** Alexandra Kitty Nelson and Ariana Kitty with Kitty Nelson Consulting and Brandon Ramsey

**TO REGISTER:** Visit our website [www.silec.org](http://www.silec.org). **Limit 25!**

Telecommunicators will be able to choose an appropriate course of action in dealing with individuals with mental illnesses. Exposure to the classroom strategies will enhance the Telecommunicator's ability to determine an appropriate response to the situation at hand. Applying the skills addressed in class will help begin to de-escalate a crisis, and enhance officer/ responder safety as well as public safety, in turn reducing the potential for civil and criminal liability. There is no denying the high volume of such calls and the significant number of reoccurring encounters with people experiencing mental health issues. Telecommunicators need options.

Funding made available by the Illinois Law Enforcement Training and Standards Board, Southwestern Illinois Law Enforcement Commission, ASSIST #14 Partnership and the seven counties of Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington. MTU 14 request for certification of this course has been approved by the Illinois Law Enforcement Training and Standards Board.