

# SOUTHWESTERN ILLINOIS LAW ENFORCEMENT COMMISSION

## Mobile Team ASSIST #14

2300 West Main St., Suite D-100

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**MANDATES:** 5 Hrs. Crisis Intervention, 2 Hrs. Cultural Competency, 1 Hr. Legal Updates, and 6 Hrs. Procedural Justice

## P R E S E N T S

# 8 Hour Active Attacker/Assailant for 911 Professionals

**FRIDAY, MAY 17, 2024 – 8 AM/5 PM**

**WHERE:** SILEC Training Room  
2300 West Main St., Belleville, Illinois. 62226

**WHO:** Ted Bourgeois, Founder of American Emergency Preparedness

**TO REGISTER:** Please visit [www.silec.org](http://www.silec.org). **Class Limit 40.**

**Target Audience:** Emergency Communications Specialists (all levels of experience), Supervisors, Management/Administrative. Law, Fire, and EMS responders are welcome to attend. Responders will learn lessons that will help their applications and become better prepared for an active shooter event, and how to work collectively with communications.

In this comprehensive eight-hour course, students will learn new call taking, planning, and dispatching skills that they can use immediately. We will not only share the lessons learned, but we will also work through our instructor facilitated problem-solving techniques to better prepare any communications professional for quick action. Trainers and Supervisors will learn how to coordinate an event and what notifications and resources may be necessary during large-or small-scale events.

We will dive deep into some of the horrific Active Shooter incidents that have occurred in this country. While gun control and other political viewpoints vary, our role will be to look at each individual event as a learning opportunity to help better prepare us to handle these types of events within our own

agencies. We will not be reviewing these incidents to unnecessarily critique the dispatchers or field officers involved, rather, we will be learning from them to better prepare ourselves for the unexpected.

Our course offers more than just insights- it provides actionable tools and strategies for immediate positive change. By participating, students will be equipped with the means to enhance, evolve, and elevate their centers on both the good and the bad days.

## **Outline**

- Defining an Active Shooter incident.
- Reviewing audio and video recordings of various previous Active Shooter incidents, including the worst mass shooting in all of the American history.
- Challenges faced in the center, including units self-dispatching and not enough staffing to handle these high-risk, low-frequency events.
- Workplace violence and it's warning signs.
- Red flag calls.
- Waves of calls during the incident.
- Call taking techniques.
- Tactical dispatching and knowing your resources.
- The aftermath and taking care of yourself and your coworkers.

Funding made available by Homeland Security Grant Funds and the Illinois Law Enforcement Training and Standards Board, Southwestern Illinois Law Enforcement Commission, ASSIST #14 Partnership and the seven counties of Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington. MTU 14 request for certification of this course has been approved by the Illinois Law Enforcement Training and Standards Board.