

# SOUTHWESTERN ILLINOIS LAW ENFORCEMENT COMMISSION

## Mobile Team ASSIST #14

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**MANDATES:** 4 Hrs. Crisis Intervention, 3 Hrs. Psychology of Domestic Violence, &  
1 Hr. Reporting Child Abuse and Neglect

## P R E S E N T S

# 8 Hr. De-Escalation & Calming of Aggressive & Emotionally Disturbed Individuals

**MONDAY, MAY 6, 2024- 8 AM/5 PM**

**LOCATION:** Edwardsville Police Department  
333 South Main St., Edwardsville, IL.62025

**WHO:** Det. Cpl. Danielle Jenkins, MA

**TO REGISTER:** Visit our website [www.silec.org](http://www.silec.org). **Limit 35!**

One-Day Training on Basic Skills for the Threat Assessment, De-Escalation and Calming of Aggressive and Emotionally Disturbed Individuals.

### Topics Include:

- The Cycle of Aggression & Guiding Principals in Dealing with Aggression
- Communication with the mentally ill and people with volatile character traits
- Paranoia
- De-Escalation Tactics
- Disorganization (ex: Chaotic Rage)
- Mania
- Domestic Violence
- What do people do when they become aggressive? What can escalation look like?
- Your physical organization in the face of anger
- Tone and quality of voice
- Tactical Paraphrasing – The Gold Standard for Angry People
- Multiple control strategies for different scenarios

